

Worry-Free Business  
Technology

Red Deer  
(403) 340-1011

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#### CLIENT INFORMATION

Downey Swainson Roth LLP  
Chartered Accountants  
Red Deer, Alberta, Canada  
30 Employees

#### SMALL BUSINESS SERVER

Windows Small Business Server  
2003 provides a centralized,  
secure and scalable solution for  
Small Business.

#### VIRTUALIZATION

Virtualization of Windows Small  
Business Server 2003 provides  
"peace of mind" disaster  
recovery planning in the event of  
a business interruption. A  
virtualized server environment  
provides business with a backup  
and recovery solution that fits  
into any budget and provides  
another means of backup.

#### netSHIELD

#### PROFESSIONAL

Bulletproof InfoTech's  
netSHIELD™ Professional  
services enables small business  
to focus on their core business  
and leave the worry and risk of  
the Information Technology  
systems to a trusted partner who  
ensures that the business  
remains operational, productive  
and profitable.

## Client Success Story



**DOWNEY SWAINSON ROTH LLP**  
CHARTERED ACCOUNTANTS

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## Living in a Virtual World

### Red Deer Accounting Firm Saves Time and IT Support Costs with Virtualized Small Business Server and Centralized Services

Downey Swainson Roth LLP provides accounting services to businesses in Red Deer and throughout Central Alberta.

Like many small businesses Downey Swainson Roth was looking for a solution that would allow them to serve their clients effectively, provide efficiencies in their business and take away the worry and costs associated with information technology.

They engaged Microsoft Small Business Specialist and Gold Certified Partner, Bulletproof InfoTech, to assist in the design, implementation and maintenance of their information systems.

Downey Swainson Roth LLP required a solution that would allow them a clear path to their business objective of a paperless office. The centralized Windows Small Business Server 2003 based system running on Hyper-V in a virtualized environment provides the heartbeat of the network. SBS allows all members of the team to store files, correspond with clients and collaborate with other staff members in a single, centralized environment.

Leveraging Windows Terminal Services and HP Thin Clients extends the centralized, low risk and easy to manage network. There is no information stored on any system on the desktop. All user information is stored on the network limiting data loss.

Bulletproof InfoTech provides our client with a fully managed, worry-free, guaranteed technology support solution for one fixed monthly price. There are no surprise bills for IT support which allows for easy budget and cost analysis of their technology support.

Combined rich and powerful technology solutions on the back end from DELL and SonicWALL with the support which includes Bulletproof's hosted data protection (online backup) that this business comes to rely on provides Downey Swainson Roth with a quick and easy insurance policy.

#### Solution Information

- Microsoft Windows Small Business Server 2003
- Microsoft Windows Server 2003
- Microsoft Terminal Services
- Microsoft Office 2007 Small Business Edition
- SonicWALL Firewall
- DELL Power Edge Servers
- Hewlett Packard Thin Clients
- Scorpion Software AuthAnvil and RWWGuard

*"Bulletproof InfoTech's focus on understanding our business and recommending the right solutions to fit our needs ensures we have a lower cost of business with Information Technology and drives lower costs throughout our business. They are our trusted business partner for all things technology"*

Jerome J. Roth

Partner

Downey Swainson Roth LLP

